

ORDER FOR SUPPLIES OR SERVICES (FINAL)	PAGE 1 OF 2
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N65236-13-D-4147		0008		2015 Sep 30		N65236-15-NR-55378		Unrated	
6. ISSUED BY		CODE N65236		7. ADMINISTERED BY		CODE S2404A		8. DELIVERY FOB	
SPAWAR-Systems Center Lant (CHRL) P.O. BOX 190022 North Charleston SC 29419-9022 David N Warner/22120 843-218-3062				DCMA Manassas 14501 George Carter Way Chantilly VA 20151				DESTINATION	
								OTHER	
								(See Schedule if other)	
9. CONTRACTOR		CODE 1KU75		FACILITY		10. DELIVER TO FOB POINT BY (Date)		11. X IF BUSINESS IS	
D R S TECHNICAL SERVICES INC DBA DRS DEFENSE SOLUTIONS 12930 WORLDGATE DRIVE SUITE 700 HERNDON VA 20170-5807						Sec Schedule		SMALL	
						12. DISCOUNT TERMS		SMALL DISADVANTAGED	
						Net 30 Days		WOMEN-OWNED	
						WIDE AREA WORK FLOW			
						13. MAIL INVOICES TO THE ADDRESS IN BLOCK See Section G			
14. SHIP TO		CODE		15. PAYMENT WILL BE MADE BY		CODE HQ0338		MARK ALL PACKAGES AND PAPERS WITH IDENTIFICATION NUMBERS IN BLOCKS 1 AND 2.	
See Section D				DFAS Columbus Center, South Entitlement Operations P.O. Box 182264 Columbus OH 43218-2264					

16. TYPE OF ORDER	DELIVERY/ CALL	X	This delivery order/call is issued on another Government agency or in accordance with and subject to terms and conditions of numbered contract.	
	PURCHASE		Reference your _____ furnish the following on terms specified herein.	
		ACCEPTANCE. THE CONTRACTOR HEREBY ACCEPTS THE OFFER REPRESENTED BY THE NUMBERED PURCHASE ORDER AS IT MAY PREVIOUSLY HAVE BEEN OR IS NOW MODIFIED, SUBJECT TO ALL OF THE TERMS AND CONDITIONS SET FORTH, AND AGREES TO PERFORM THE SAME.		

D R S TECHNICAL SERVICES INC dabell Contracts Manager			
NAME OF CONTRACTOR	SIGNATURE	TYPED NAME AND TITLE	DATE SIGNED (YYYYMMDD)
If this box is marked, supplier must sign Acceptance and return the following number of copies:			

17. ACCOUNTING AND APPROPRIATION DATA/LOCAL USE	
See Schedule	

18. ITEM NO.	19. SCHEDULE OF SUPPLIES/SERVICES	20. QUANTITY ORDERED/ ACCEPTED *	21. UNIT	22. UNIT PRICE	23. AMOUNT
	See Schedule				

<i>*If quantity accepted by the Government is same as quantity ordered, indicate by X. If different, enter actual quantity accepted below quantity ordered and encircle.</i>	24. UNITED STATES OF AMERICA BY: /s/David N Warner		25. TOTAL \$10,352,248.08	26. DIFFERENCES
	09/30/2015 CONTRACTING/ORDERING OFFICER			

27a. QUANTITY IN COLUMN 20 HAS BEEN			
INSPECTED	RECEIVED	ACCEPTED, AND CONFORMS TO THE CONTRACT EXCEPT AS NOTED:	

b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		c. DATE	d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		
e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE		28. SHIP NO.	29. D.O. VOUCHER NO.	30. INITIALS	
		PARTIAL	32. PAID BY	33. AMOUNT VERIFIED CORRECT FOR	
f. TELEPHONE		g. E-MAIL ADDRESS			FINAL
36. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT.		31. PAYMENT COMPLETE		35. BILL OF LADING NO.	
a. DATE	b. SIGNATURE AND TITLE OF CERTIFYING OFFICER		PARTIAL		
		FULL			
37. RECEIVED AT	38. RECEIVED BY (Print)	39. DATE RECEIVED	40. TOTAL CON-TAINERS	41. S/R ACCOUNT NUMBER	42. S/R VOUCHER NO.

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GENERAL INFORMATION

CNIC N6 Regional Support

THIS IS A FIRM FIXED PRICE (FFP) REQUIREMENT.

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SECTION B SUPPLIES OR SERVICES AND PRICES

CLIN - SUPPLIES OR SERVICES

For FFP Items:

Item	PSC	Supplies/Services	Qty	Unit	Unit Price	Total Price
2001	AD26	HQ FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2101	AD26	NDW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2102	AD26	CNRMA FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
(b)(4)						
2103	AD26	CNRNW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2104	AD26	CNRSE FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2105	AD26	CNRSW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2106	AD26	CNRH FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of	1.0	LO		

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Item	PSC	Supplies/Services	Qty	Unit	Unit Price	Total Price
		engineering efforts. (O&MN,N)				
2107	AD26	CNRJ FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2108	AD26	CNRK FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2109	AD26	CNRM FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2110	AD26	CNREURAFSWA FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
2111	AD26	SAC FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
3001	AD26	HQ FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN)	1.0	LO		
		Option				
3101	AD26	NDW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
		Option				
3102	AD26	CNRMA FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement.	1.0	LO		

(b)(4)

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Item	PSC	Supplies/Services	Qty	Unit	Unit Price	Total Price
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Incidental Supplies will be required in support of engineering efforts. (O&MN,N)

Option

3103	AD26	CNRNW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN)	1.0	LO		
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Option

3104	AD26	CNRSE FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
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Option

3105	AD26	CNRSW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
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Option

3106	AD26	CNRH FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN)	1.0	LO		
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Option

3107	AD26	CNRJ FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
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Option

3108	AD26	CNRK FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
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Option

(b)(4)

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Item	PSC	Supplies/Services	Qty	Unit	Unit Price	Total Price
3109	AD26	CNRM FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN) Option	1.0	LO		
3110	AD26	CNREURAFSWA FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N) Option	1.0	LO		
3111	AD26	SAC FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N) Option	1.0	LO		
4001	AD26	HQ FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN) Option	1.0	LO	(b)(4)	
4101	AD26	NDW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N) Option	1.0	LO		
4102	AD26	CNRMA FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N) Option	1.0	LO		
4103	AD26	CNRRW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN)	1.0	LO		

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Item	PSC	Supplies/Services	Qty	Unit	Unit Price	Total Price
		Option				
4104	AD26	CNRSE FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
		Option				
4105	AD26	CNRSW FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
		Option				
4106	AD26	CNRH FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN)	1.0	LO		
		Option				
4107	AD26	CNRJ FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		(b)(4)
		Option				
4108	AD26	CNRK FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
		Option				
4109	AD26	CNRM FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (OPN)	1.0	LO		
		Option				
4110	AD26	CNREURAFSWA FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work	1.0	LO		

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Item	PSC	Supplies/Services	Qty	Unit	Unit Price	Total Price
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Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)

Option

4111	AD26	SAC FFP Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT Services in support of SPAWAR Atlantic European Office and its customers in accordance with the Performance Work Statement. Incidental Supplies will be required in support of engineering efforts. (O&MN,N)	1.0	LO		
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(b)(4)

Option

THIS IS A COST PLUS FIXED FEE, LEVEL OF EFFORT TYPE ORDER.

The number of hours estimated for this LOE tasking is 670,280 hours (225,760 hours for the base year, 222,260 hours for Option Year 1, and 222,260 hours for Option Year 2). In performing the requirements of this order, the contractor may use any combination of hours from the labor categories approved at the basic contract level, so long as the estimated total cost and the funded amount to date for the order is not exceeded and the total number of hours provided does not exceed the estimated number of hours by more than 5%.

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SECTION C DESCRIPTIONS AND SPECIFICATIONS

TASK ORDER (TO) PERFORMANCE WORK STATEMENT (PWS)

SPACE AND NAVAL WARFARE SYSTEMS CENTER, ATLANTIC

SHORT TITLE: Commander, Navy Installations Command (CNIC) N6 REGIONAL SUPPORT

1.0 PRIMARY PLACE(S) OF PERFORMANCE

The following site(s) identify contractor employees' originating office location and the location of government provided facilities, if applicable to this TO. Travel locations (i.e., temporary duty sites) are specified in the Travel Section under TO PWS Para 10.0.

- a. SPAWARSYSCEN Atlantic, Charleston facility
- b. Contractor facilities, Charleston facility

2.0 TASK ORDER PURPOSE

2.1 BACKGROUND

Commander, Navy Installations Command (CNIC) enables and sustains naval forces from the Shore by designing, developing and delivering integrated shore capabilities to the Fleet, Fighter and Family.

On any given day, we provide port operations for ships and submarines; air operations at airfields; training and readiness operations, public safety and facilities management services for every installation; and quality of life services to take care of every Sailor and their family. Navy Installations Command encompasses 12 regions, 70 installations and 126 Naval Operations Support Centers. Our three business divisions (i.e., operations, facilities management, and quality of life) include 31 business lines and 122 products. We are around the globe supporting the Fleet, Fighter and Family 24 hours a day, seven days a week. Additionally, CNIC is officially designated by The Chief of Naval Operations (CNO) as the Shore Readiness Integrator and single process owner for shore readiness. It is our responsibility as the Shore Integrator to respond to the requirements from the Fleet and other shore-support customers. CNIC executes delivery of these services through its regions and installations. This mission involves the coordination of policy, planning, budgeting and reporting of all Navy regions and shore installations.

The mission of the CNIC N6, also known as the Command Information Office (CIO), is to execute Department of Navy and Navy Chief Information Officer policies and programs and to provide Information Management/Information Technology/Command and Control (IM/IT/C2) services required to support the mission of the command. The CNIC N6 organization is tasked to provide an integrated framework of technology aimed at efficiently performing the business of CNIC. The CNIC N6 organization manages all aspects of the systems and the supporting infrastructure, providing critical systems and infrastructure support enterprise-wide.

2.2 SCOPE

SPAWARSYSCEN Atlantic currently provides technical and programmatic support to help CNIC with their mission to enable and enhance the combat power by providing the most effective, efficient, and cost-wise shore services and support. For this project SSC LANT will provide regional focused support for IT, ATFP system (ELMR, dispatch, alarms), network engineering, IT and network roll-out support, and information assurance for all Navy regions world-wide. This task will support region and base level engineering and implementation of HQ designed and accredited systems and region-level planning and execution for cyber security initiatives.

This TO is funded with multiple appropriations as delineated on specified contract line item numbers (CLINs). The TO period of performance spans one (1) base year and two (2) option years. Note: The applicable TO PWS task(s) associated with each funding CLIN is outlined in Section B and Section G of the RFP.

3.0 APPLICABLE DOCUMENTS

3.1 REFERENCES

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All references listed within the basic contract are required as applicable to this TO. In addition, the following reference(s) is identified specific to this TO:

	Document Number	Title
a.	NIST 800-66	Health Insurance Portability and Accountability Act (NIST 800-66, Resource Guide for Health Insurance Portability and Accountability Act of 1996 (HIPAA))
b.	NIST 800-53A	Federal Information Management Act (FISMA) of 2002 (NIST 800-53A, Guide for Assessing the Security Controls in Federal Information Systems)
c.	5239.3A	Secretary of Navy Instruction (SECNAVINST) 5239.3A, DON Information Assurance Policy
d.	DoD 8500.1 and 8500.2	Department of Defense (DoD) 8500.1 and 8500.2 Information Assurance Implementation
e.	NIST SP-800-37	National Institute of Standards and Technology (NIST) SP-800-37 Guide for the Security Certification and Accreditation of Federal Information Systems
f.	NIST SP-800-53	NIST SP-800-53 Recommended Security Controls for Federal Information Systems
g.	DCID 6/3	DCID 6/3 Protecting Sensitive Compartmented Information Within Information Systems (DCID 6/3)—Manual
h.	Executive Order 12958	Executive Order 12958, National Security Information, Executive Office of the President, July 1995
i.	National Security Directive 42	National Security Directive 42, National Policy for the Security of National Security Telecommunications and Information Systems, Executive Office of the President, July 1990
j.	Office of Management and Budget Circular A-130	Office of Management and Budget Circular A-130, Management of Federal Information Resources, Executive Office of the President, 8 February 96
k.	Public Law 100-235	Public Law 100-235, 101 STAT.1724, Computer Security Act of 1987, 8 January 1988
l.	NSTISS Policy No. 200	National Security Telecommunications and Information Systems Security (NSTISS) Policy No. 200, National Policy on Controlled Access Protection, National Security Telecommunications and Information Systems Security Committee, July 1987
m.	DITSCAP 5200.40	DoD Information Technology Security Certification and Accreditation Process (DITSCAP) 5200.40, 7 October 1999
n.	DoDI 8510.bb	DoDI 8510.bb, Department of Defense Information Assurance Certification and Accreditation Process (DIACAP)
o.	DoDI 8510.01	Risk Management Framework (RMF) Reissues and renames DoD Instruction (DoDI) 8510.01
p.	DoDI 8500.00	Reissues and renames DoD Directive (DoDD) 8500.01E (Reference (a)) as a DoD Instruction (DoDI) pursuant to the authority in DoDD 5144.02 (Reference (b)) to establish a DoD cybersecurity program to protect and defend DoD information and information technology (IT).
q.	DOD 8570.01M	Department of Defense 8570.01 Manual – Information Assurance Workforce Improvement Program
r.	CJCSI 6510.01F	Information Assurance (IA) and support to Computer Network Defense (CND) 09 Feb 2011

3.2 SPECIFICATIONS

All specifications listed in the basic contract are applicable as required by this TO.

4.0 SECURITY REQUIREMENTS

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4.1 ORGANIZATION

Work performed under this task order shall be "unclassified."

4.2 PERSONNEL

Prior to any labor hours being charged on contract, the contractor shall ensure their personnel (including administrative and subcontractor personnel) have obtained and can maintain favorable background investigations at the appropriate level(s) for access level required by this task order, and if applicable, are certified/ credentialed for the Cybersecurity Workforce (CSWF). Typically, investigations are not required for personnel performing unclassified work who do not require access to government installations/facilities and/or government IT systems/IT resources. All personnel working at the government site shall possess a minimum of a SECRET clearance.

N6146315RC0012Q-AA-1751804-09/30/2016

The labor categories requiring security clearances are:

Engineer/Scientist 3

Subject Matter Expert (SME) 3

Computer Operator III (SCA 14043)

Computer Programmer III (SCA 14073)

Computer System Analyst II (SCA 14102)

Electronics Technician II (SCA 23182)

Electronics Technician III (SCA 23183)

5.0 COR DESIGNATION

The Contracting Officer Representative (COR) for this task order is (b)(6) who can be reached at phone (b)(6)

6.0 DESCRIPTION OF WORK

6.1 RDC Regional Dispatch Centers

Regional Dispatch Centers (RDCs) provide E911 emergency dispatch of Police, Fire and Emergency Medical Services for Regional Navy installations which will encompass outlying airfields, off-base housing, training ranges and other federal property. The RDC remains fully mission capable 24/7. As such, the RDC consists of numerous technical interoperable systems, applications and platforms.

The contractor will be responsible for the integration, implementation, sustainment, administration, patching, reporting, and local cyber security implementation for all systems with in the Regional Dispatch Center (RDC) in accordance with Navy-wide guidance and specific program-level guidance and implementation directives by systems. The RDC is the regional hub for alarm management, dispatch, and emergency monitoring and response for all Navy installations within the designated region. The contractor shall provide technical support for the RDC. The RDC provides E911 emergency dispatch of Police, Fire and Emergency Medical Services to all Region installation properties. Additionally, the RDC monitors remote alarm systems, surveillance systems, operates a remote access system, provides interagency communications interconnectivity and assists local municipal Emergency Services.

The contractor shall supply technical services for IT sustainment, maintenance and technical support for the monitoring and dispatching emergency service systems located at the Regional RDC. The work includes, but is not limited to, systems administration, technical support, preventive maintenance, and software and hardware support, spare parts inventory control and tracking, and documentation support. Specific systems for support include the Emergency Control Management System (ECMS) 911 Call Management System, Navy 911 Routing and Management System (RMS), NERMS, PSNET, and ELMR to include hardware and software troubleshooting and

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repair, disk imaging of systems, computer patches and updates as directed by the Network Administrator(s) and, monitoring of network system logs and alerts. As these systems may have umbrella sustainment contracts, managed by NAVFAC ATP or other Government agencies, that cover enterprise elements of the systems, the contractor is expected to coordinate IT sustainment and support with the representatives from these other sustainment contracts.

6.1.1 RDC System Administration/Engineering Support

The contractor shall provide technical information, technology based equipment and software support services. This includes RDC operations and functionality. The contractor shall manage and operate ROC/RDC systems to include analyzing system faults, troubleshooting and running diagnostic tests on operating systems and hardware to detect problems, evaluate and install developed software during various phases of testing, reviewing and preparing documentation for systems and testing.

The contractor shall recommend methods and techniques to be used for obtaining solutions to diagnosed system faults, initiate preventive maintenance on the operating systems as well as repair system/environment problems. The contractor shall maintain Hewlett Packard Blade Servers and Microsoft Windows Clustering technologies. The contractor's functions shall include, but not be limited to, direct telecommunications/technical support and contact with the following types of personnel; Operational and Administrative, Information Systems Technicians, Operations/Technical Commissioned Officers/Noncommissioned Officers, Active Reservists, Operational/Planning Managers, Security Professionals/Managers, NERMS, Emergency Control Management System (ECMS), and RDC Operational personnel.

6.1.2 NERMS Servers

The Navy Emergency Response Management System (NERMS) is the Navy's Enterprise 911 solution that provides streamlined integration of data for emergency management and incident response.

6.1.2.1 LAMAS/RAMAS

Regional Alarm Management Automation Server (RAMAS) system is part of the Anti-Terrorism Force Protection (AT/FP) Ashore initiative to provide for alarm integration and monitoring at the Regional Dispatch Center (RDC) for Fire, Police and Emergency response. The systems will be installed as a central alarm monitoring system at the RDC to include fire and intrusion detection alarm integration at a local base level for remote monitoring capability. Local Alarm Management Automation Server (LAMAS) system is part of the Anti-Terrorism Force Protection (AT/FP) Ashore initiative to provide for alarm integration and dissemination to the Regional Dispatch Center (RDC) for Fire, Police and Emergency response from the local base. The systems will be installed as a central alarm monitoring system to include fire and intrusion detection alarm integration at a local base level for remote monitoring capability.

The contractor shall integrate, administer, test, and support the Regional Alarm Monitoring Automation Systems (RAMAS) and Local Alarm Monitoring Automation System (LAMAS) within the RDC. The contractor shall receive scheduled installation alarm configuration changes and update data bases and notification systems accordingly.

The contractor shall provide building alarm systems technical support, to, SiS, King Fisher, Lenel, Monaco and AMAG systems. The contractor shall be knowledgeable of all the hardware and software systems that support that operation and ensure alarm integration end-to-end across the LAMAS/RAMAS systems within the region.

In addition, the contractor shall monitor and oversee the reception of alarm signals from protected facilities via Plain Old Telephone System (POTS) or two-way radios. Manage RAMAS/LAMAS data signals for compliance of standard signal formats such as pulse (4/2) and high speed "Contact ID" or SIA. Ensures RAMAS/LAMAS forwards data to SIS signal processing software, processes incoming alarm data from LAMAS via Internet connection, operates SIS Alarm Center, and receives alarm data from processors.

The contractor shall coordinate RAMAS/LAMAS data with Computer Aid Dispatch (CAD) and Geographic Information System (GIS) system administrators. The contractor shall provide RAMAS monitoring source in case of CAD failure and provide admin report creation, plus offer data management support to NERMS tracking databases as required.

6.1.2.2 Geospatial Information Systems (GIS)

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The contractor shall provide GIS support services to the RDC enclave. The contractor shall develop and maintain an enterprise spatial database, and operate associated application services to support regional CAD operations for Navy fire and police emergency responders. Contractor support includes, but is not limited to, GIS management support, implementation of applications, support and maintenance of a multi-user GIS for regional emergency personnel and support involved aspects of GIS Operations, as well as, maintaining mobile data computers (MDCs) in emergency vehicles, including GIS program management, spatial data processing and reporting; spatial database management, data conversion management; system validation testing, system deployment and operation. Other critical competencies include data compilation, geo-database creation, system and database management, web application maintenance and user needs analysis.

The contractor shall collaborate with system support staff and RDC Systems Administrator, as well as with ROC GIS staff personnel as required to ensure coordinated efforts between RDC and ROC mapping and GIS administration.

The contractor shall maintain hardware configuration files and monitor system status and performance, investigate system malfunctions to determine cause, define problems and initiate corrective action.

The contractor shall provide, coordinate and document hardware and software maintenance, install and provide maintenance related components to include diagnostic testing and system troubleshooting, repair and replacement of components, installation, configuration, integration, testing, preventive maintenance and system upgrades. Contractor shall maintain accurate records of all warranty, license and registration information for the RDC, pre-installation test and checkout (PITCO), initial system installation and configuration phase, training phase, system initialization or Go-Live, and burn-in/transition to customer.

The contractor shall perform image processing and data processing operations and workflows within a geospatial domain; experience with scripting and programming languages such as VBScript, Python, Java, AML, and JavaScript; experience with relational database management systems such as Oracle, Microsoft SQL Server; experience with modern client/server technologies, e.g., Apache and Tomcat.

The contractor shall provide technical expertise in conjunction with NAVFAC GRC as necessary to support installation standardized addressing initiatives.

6.1.2.3 Computer Aided Dispatch (CAD)

The contractor shall provide Computer Aided Dispatch (CAD) support services to the RDC enclave. The contractor shall develop and maintain associated application services to support regional CAD operations for Navy fire and police emergency responders. Contractor support includes, but is not limited to, CAD management support, implementation of applications, support and maintenance of all CAD components, data conversion management; system validation testing, system deployment and operation. Other critical competencies include data compilation, system and database management, web application maintenance and user needs analysis.

The contractor shall provide user training support to existing and new users to sustain CAD operations as part of the NERMS system.

The contractor shall maintain hardware configuration files and monitor system status and performance, investigate system malfunctions to determine cause, define problems and initiate corrective action.

The contractor shall provide, coordinate and document hardware and software maintenance, install and provide maintenance related components to include diagnostic testing and system troubleshooting, repair and replacement of components, installation, configuration, integration, testing, preventive maintenance and system upgrades. Contractor shall maintain accurate records of all warranty, license and registration information for the RDC, pre-installation test and checkout (PITCO), initial system installation and configuration phase, training phase, system initialization or Go-Live, and burn-in/transition to customer.

6.1.3 Enterprise Land Mobile Radio (ELMR) Support

The Contractor shall provide ELMR design, install, sustainment and end-to-end connectivity through the RDC. Primary duties will be for technical support, training, and implementing ELMR; test, tune and programming ELMR radios as needed; plan, direct, and coordinate the inventory, storage and distribution of radios. The Contractor shall be responsible all activities related to technical ELMR system deployment and administration,

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including:

- Provide daily maintenance and sustainment of all assigned ELMR Government equipment.
- Conduct a 100% semi-annual inventory of all ELMR Network Management Terminal (NMT) assets, and provide report to the Regional ELMR Manager.
- Coordinate with the Regional ELMR Manager/Assistant Manager on the assignment and programming of radio assets, and troubleshooting radio subscriber units and/or network.
- Recommend and implement approved operating system enhancements that will improve the reliability and performance of the system.
- Installation, maintenance, configuration, and integrity of software and hardware products in support of the implementation and operations plan.
- Provide maintenance and operation of Emergency Communications “fly away” equipment in support of the Installation Commander/Emergency Manager.
- Coordinate encryption key changeover with Region ELMR Manager.
- Reload encryption keys in user subscriber units when requested by Helpdesk.
- Provide end user training on ELMR functionality and configuration.
- Monitor the Installation RF site, Inspect RF equipment, AC units, and power supply.
- System check power generator and UPS, IAW prescribed maintenance procedures.
- Report failure of ELMR T -1 transmission and communication lines supporting to DISA.
- Manage on-site inventory of equipment spares.
- Record all customer service and/or support requests in The Remedy Tracking Database.

6.1.4 E911

Regional Dispatch Centers (RDCs) provides E911 emergency dispatch of Police, Fire and Emergency Medical Services for Regional Navy installations which will encompass outlying airfields, off-base housing, training ranges and other federal property. The RDC remains fully mission capable 24/7.

The contractor shall supply technical services for IT sustainment, maintenance and technical support for the monitoring and dispatching emergency service systems located at the Regional RDC. The work includes, but is not limited to, systems administration, technical support, preventive maintenance, and software and hardware support, spare parts inventory control and tracking, and documentation support. Specific systems for support include the Emergency Control Management System (ECMS) 911 Call Management System, Navy 911 Routing and Management System (RMS), NERMS, PSNET, and ELMR to include hardware and software troubleshooting and repair, disk imaging of systems, computer patches and updates as directed by the Network Administrator(s) and, monitoring of network system logs and alerts. The contractor shall provide IT on-call telephone support services 24/7 to support trouble shooting of 911 outages in coordination with trouble shooting efforts provided by the Navy 911 RMS prime contractor. This support will include coordination of trouble shooting efforts to resolve loss of 911 connectivity from the supported installation to the Navy 911 RMS aggregate points.

The contractor shall perform additional SA support of the Public Safety Network (PSNET) and sustainment of Anti-Terrorism Force Protection (ATFP) system as needed. Region staff support adherence requirements are listed in the Navy Installation Emergency Management Program Manual (CNIC 3440.17) regulations and policies in support of the CNIC Public Safety, Force Protection and consequence management mission. As a result, the Contractor shall be responsible for defining and implementing a support program of adherence, interface and

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interoperable management that ensures the programmatic goals of the NERMS, PSNET and AFTP-NET networks are aligned and integrated.

6.2 Systems Support

Provide regional and local level design and installation support to Navy-wide Operational Technology (OT) initiatives and programs for specific instantiations within regional networks. Maintain and secure regional and local level OT systems in accordance with Navy directives. Ensure connectivity and integration with regional monitoring and enterprise management services. Troubleshoot system outages and engage with program-level support personnel, base-level communications, and regional staff to resolve issues. Ensure OT systems adhere to cyber security principles and support any local IA initiatives designed to secure and accredit existing OT system.

Provide engineering services to resolve technical issues that arise during Sustainment, including Maintenance trend analysis, technical issue resolution, interface with OEM, analysis of alternatives, and proposing solutions to improve uptime and readiness for locally installed systems.

6.2.1 NACMS

Support N3 end user with network-level troubleshooting in conjunction with established Navy-wide NACMS CONOPS. Engage with PSNet and Support Center to report issues and support hands-on testing, configuration management, and technical expertise to assist in issue resolution. Ensure integration of new equipment or replacement equipment into system, working with the program personnel at the enterprise level to register, record, test, and administer local assets. Provide system administration to all portions of the NACMS/NACVMS system. Support IAVA updates, software updates, and scans as required to maintain configuration management and ATO for all aspects of the system.

6.2.2 Alarms

Provide lifecycle engineering, analysis, and integration support for local alarm systems. Provide system administration and operations of local alarms systems integrated into LAMAS/RAMAS and RDC systems. Support alarm integration with RDC middle-ware and ensure connectivity and correct data flow to support E911 and dispatching functions. Support cyber security planning and implementation for local level alarm systems. Support IAVA updates, software updates, and scans as required, to maintain configuration management and ATO for all aspects of the system. Contractor shall provide guidance on the operation of alarm monitoring systems to other users throughout the region and on the following systems: SiS, King Fisher, Lenel, Monaco, Digitize, Keltron, Simplex and AMAG systems.

6.3 Applications

The contractor shall provide Application Portfolio Management, including database management and application support on a monthly basis or as needed to include troubleshoot/research applications, perform Business Case Analysis and process Functional Area Manager (FAM) processing of software/application requirements. Test and evaluate new application technology for use by the enterprise in the NMCINGEN and legacy network. Provide technical assistance in the research, evaluation, and definition of technical specifications and standards for the hardware and software and integration of new hardware and software technologies as needed. Manage and maintain Regional application portfolio records on a monthly basis or as needed, in the DON Applications Database Management System (DADMS) and NMCI Enterprise Tool (NET). Prepare, complete and submit application waiver requests quarterly or as needed thru the Navy DADMS and CNIC HQ Portfolio approval process. Verify and validate all applications utilized in the region are Navy FAM approved for use monthly or as need. Coordinate transition of legacy systems to NMCI for network transport and assist with the development of system accreditation documentation as needed. The Contractor will provide production systems support services for Regional business applications, specific services include the following:

Computing Environment and Network Provisioning

Provide engineering support in the planning, designing, installation, and engineering of network, Storage Area Network (SAN) technologies, server hardware, and associated operating systems.

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- Coordinate with ONE-NET to configure, implement, and maintain firewalls, Access Control Lists (ACLs), Virtual Private Networks (VPNs), and Intrusion Detection Systems (IDS) in support of Customer systems.
- Provide basic preventative maintenance and performance monitoring, alerting, and analysis of operating system and network components.
- Perform capacity planning and monitoring of all network infrastructure and data circuits to track system resources for congestion, error rates, and exceeding predetermined resource limits. Monitor servers for such functions as network accessibility and resource (CPU, RAM, and disk) utilization.
- Provide a core infrastructure for integration/consolidation and monitoring of all enterprise significant alerts and initiate corrective actions as needed.
- Complete regular and preventative maintenance for computing environment and initiate corrective actions as needed.
- Provide full network support for all networking components within defined enclaves.
- Develop and follow configuration management and change control processes for all supported components.
- Review and respond to customer requests for information and change control requests in a timely manner.
- Submit RFCs in accordance with established change control processes and timelines.
- Notify customer of any anticipated increase in transactions, storage capacity, and/or processing power specified in the system requirements.
- Work with database administrators, developers, and application administrators to load and configure application software, tools, utilities, etc.
- Assist with promotion of new code releases that are submitted by the Customer via the change control process.
- Provide operating system administration and maintenance, including monitoring, preventative maintenance, and installation of enterprise back-up client installation.
- Provide support/coverage for the hosting facility and all hardware and operating system software during established business hours.
- Provide configuration of hardware/software platforms, i.e., operating system and SAN. Establish Information Assurance Vulnerability Management (IAVM) patching and Security Technical Information Guide (STIG) baselines for new server creation.
- Provide timely notification and active communication regarding planned and unplanned application outages, incidents, and scheduled maintenance periods in accordance with established response times.
- Comply with configuration control processes and timelines to manage internal and Customer-initiated releases into the production computing environment.

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- Provide operational management of the hosted application, including installation and maintenance of Customer-required software components.
- Review and test application-level modifications (installation, configuration, software maintenance/patching, application code changes) prior to installation.
- Support and staff customer requests to test data integrity and application functionality following system modifications.
- Document and report application configuration and requirements to the Customer using standard DON Templates.

6.3.1 Enterprise Information Management (EIM)

CNIC Regional Offices enable improving operational performance and cost reductions through business process definition, analysis, and development of technical capabilities which automate process or improve transparency for analytics and decision making. In support of this effort the contractor shall provide support to the Regional Gateway Master (RGM) and Regional Portfolio Manager. This support includes support of CNIC/Regional/Installation SharePoint Gateway Portal, and DON hardware/software portfolio management as outlined in DON/CNIC Instructions or Directives (CNIC INST 2000.1A, CNRSE INST 2100.1, DoDInst 8500.1 series, CNIC INST 2000.4)

- Evaluate and enforce CNIC/Regional Gateway policies for 17 portal sites and all sub site contained within ensuring Confidentiality, Integrity, Availability, Non-Repudiation and Accountability (IAW DoDInst 8500.1 series).
- Interact with customer and/or functional group managers on CNIC Gateway and DON Portfolio management related matters.
- Works as part of a Regional Gateway G2 Team utilizing SharePoint Web Design, JavaScript for SharePoint, CorasWorks for SharePoint tool set.
- The contractor shall monitor daily operation of Regional Gateway, using SharePoint, DON DADMS/DITPR, ISFTOOL, NAV-IDAS, and NMCI/COSC/NGEN NET administrative tool sets.
- The contractor shall participate in scheduling/developing and supporting CNIC RGM/Portfolio management meetings.
- The contractor shall provide weekly status updates of the G2 to the Regional RGM and Portfolio Manager.
- The Contractor shall triage incoming Service Requests and emails from users and provide escalation support for all users, if unable to resolve at local level.
- The Contractor shall monitor resolution of open Service Requests initiated by G2 customers.
- The contractor shall monitor and update the Service Request Tool used to track service requests within the Region.
- The contractor shall route all correspondence through Regional N6 personnel.
- Contractor shall assist the Regional Portfolio manager the initial IA/ORM review for customer hardware/software portfolio requests, ensuring compliance with current Federal/DOD /DON/CNIC Instructions and/or Directives.

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- Provide limited technical support for G2 and designated G2 workspaces within the Region.
- Provide information support and guidance, and disseminate the developed CNIC Gateway policy within the Region.
- Create, modify, and remove specific library, list, or document settings or permissions as necessary to support Region business requirements.
- Migrate content from other data storage systems, including shared drives, local drives, and Clearinghouse, to G2.
- Assist Regional Content Managers on the use of G2 to store and share content from their own programs and communities.
- Create G2 groups as necessary to meet business requirements of the Region.
- Ensure compliance with CNIC Gateway 2.0 Business Rules, and maintain and refine the taxonomy of, and incorporating business requirement information into, G2 search capabilities.
- Engage with OGC and FJA to ensure questions regarding the preservation of classified materials are appropriately handled and accurately answered.
- Engage with the CNIC HQ records manager or Region records manager to ensure questions regarding the preservation of documentary materials, specifically records and reference materials, meet Federal and Department of Navy (DON) regulations.
- Build out G2 site structure for the RCMs using approved G2 site templates.
- Identify, communicate, and record G2 feedback and issues to appropriate G2 team members for resolution.
- Monitor content for unauthorized collection or maintenance of personally identifiable information (PII) in compliance with DoD instructions.
- Assisting with ensuring that all files uploaded into the G2 contain no classified information, and that information requiring special handling, such as information subject to the Privacy Act or contract-sensitive information, is stored in the controlled access area of G2 and appropriate permissions are in place.
- Ensure records and record data are archived in an approved electronic records management application.
- Manage document libraries, metadata, local configuration settings, and local taxonomy.
- Review content to be posted to the G2 and coordinate with users to remove inappropriate content.
- Provide user feedback to management to improve G2 operation.
- Provide technical support for G2 and designated G2 workspaces within the Region.

6.3.2 Regional Business Apps

Provide hosting services for software development, test, and maintenance. Support for the following applications is required: Coldfusion, Microsoft .NET Framework, Microsoft SQL, and Microsoft Visual Studio. Services will support at least 8 simultaneous users. No Government furnished equipment or infrastructure will be provided for this

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service, with the exception of rack space, power, and unused inside plant cable subject to Region N6 approval. Additionally, the Government will not provide commercial software, software licenses, hardware or software support services, tools, test equipment, or consumable items. The Government will provide copies of Government developed application code/software for hosting. All contractor-installed equipment will be removed by the contractor at the end of the contract period or as otherwise directed by the Government. The Government will not provide internet access. Services will be available from 0730-1600 local (Naples) time. The contractor will respond to trouble or support requests within 4 hours of receipt. The Government will provide a list of users requiring access to the service. In accordance with Reference (m), the Contractor will follow the guidelines for information assurance controls for a system categorized as Confidentiality – Low, Integrity – Low, and Availability – Low. A recommended security control baseline, developed in accordance with References (n) and (o), is provided at Attachment 1. The Contractor will provide details of their security approach within 30 days of the start of the Task Order.

6.4 Networks

In support of base-level and regional-level information dominance objectives and cyber security initiatives, base and regional networks and enclaves are developed, protected, and maintained to integrate and administer information technology (IT) and operational technology (OT) in support of base and region mission. These multi-layer networks protect and enhance both IT and OT system systems and require cybersecurity to support integration and connectivity on an enterprise level. In order to support the development, deployment, and sustainment of both IT and OT within the region, the contractor shall perform network and cyber security development, deployment, testing, and sustainment for base and region level accredited networks that support IT and OT systems. The Contractor shall perform network administration tasks that include but are not limited to:

- Perform administration and maintenance of network infrastructure hardware and components to include applying required IA security patches.
- Manage and maintain network infrastructure, to include upgrade of hardware/software, applying required security patches, monitoring security logs and performing monthly SCAP Content and ACAS Scanning tools to protect networks.
- Troubleshoot and resolve network connectivity issues.
- Provide monthly management reports on status of networks and number of trouble calls received.
- Monitor and maintain servers physical and virtual network switches and routers, workstations and Laptops on the network.
- Create and maintain documentation of physical and logical connectivity of network devices.
- Participate in the design, plan and execution of network modernization projects.
- Research and recommend network products based on customer requirements.
- Provide customer support to include receiving calls for network connection, troubleshooting network issues/outages, process firewall change request and answer general network questions.
- Coordinate with vendors and other Government agencies to provide support for network devices.
- Perform routine network administration tasks such as opening/closing of network ports.
- Respond to incidents elevated from the Enterprise Desktop Support and Information Assurance Management section related to network matters/security incidents and resolve the incidents as directed by the Region N6.
- Coordinate with the Naval Computer and Telecommunications Area Mater Station Atlantic (NCTAMS LANT) Base Communications Office (BCO) to establish fiber optic and copper based

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connectivity.

- Monitor the Enterprise Operations Console, and document and report network related incidents, looking for indications of network related incidents.
- Manage and configure Access Control List (ACL) on SIPR.
- Apply DISA STIGs to network hardware.

6.5 Information Assurance (IA)

Information Assurance (IA) for Regional N6 locations requires support staff to meet Cyber Security requirements highlighted in DoD 8500 series, NIST 800 series IAW with applicable standards at the time (DIACAP or Risk Management Framework). Contract support shall include, but not be limited to, Certification & Accreditation/Assessment & Authorization, Continuous Monitoring activities, Incident Response, Contingency Planning, System Security, Software Security and Penetration testing while meeting DoDI 8570 requirements. The support shall be able to support around the clock support for various systems administration, systems security, periodic IA Tasking's, accreditation support, and any other DoD 8500/NIST 800 requirement at the time of tasking.

- Evaluate and enforce Information Assurance program/policies and ensures Confidentiality, Integrity, Availability, Non-Repudiation and Accountability (IAW DoDI 8500 series).
- Provide advice and recommendations with Information Assurance (IA) and Certification and Accreditation (C&A)/Assessment & Authorization (A&A) issues as they relate to DoD projects.
- Provide recommendations to mitigate computer security vulnerabilities.
- Develop DIACAP accreditation documentation as needed.
- Perform Vulnerability scans utilizing DoD and DON approved software on systems on a reoccurring basis or as needed (e.g. Assured Compliance Assessment Solution (ACAS))
- Conduct system tests and evaluations as required.
- Utilize (IA) Tools (including but not limited to – Assured Compliance Assessment Solution (ACAS), Host Based Security System (HBSS), System Center Configuration Manager (SCCM), Data at Rest (DAR), Data in Transit, Group Policy Objects (GPO), Central Logging and audit reduction analysis)
- Support the use of complementary scanning and patching tools as necessary to maintain sites' security postures
- Review ACAS deployment to support site administrators ability to scan all confirmed assets with an all audits scan (or equivalent) in accordance with local, Navy, or DoD scanning policies
- Provides policy support and oversight for IA Tools (including but not limited to – ACAS, HBSS, SCCM, DAR, GPO, and Central Logging)
- Provide customer service support as needed to include assisting users with security incidents (e.g. computer viruses), IA user training and general IA security questions.
- Monitor and report on the operation of the Communication Security (COMSEC) program.
- Monitor and manage IPS, IDS, HIPS, HIDS systems and content filtering software.
- Maintain IA/Cyber Security standards and procedures as part of an Information Assurance Team.
- Perform security scans to discover vulnerabilities.
- Recommending a course of action to correct deficiencies/vulnerabilities within required timeframe.

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- Continuous Monitoring of system and network infrastructures and shall conduct software and hardware inspections across an enterprise network infrastructure.
- Review daily network and server log transactions and report findings to the IAM.
- Work directly with Systems Administrators, the Configuration Manager, Network Administrators and Government personnel to coordinate his/her activities.
- Design, develop or recommend integrated security system solutions that will ensure proprietary/confidential data and systems are protected IAW DON standards.
- Coordinate the activities of a section and/or department and provide daily status updates to the IAM or as required.
- Configure and assess systems and security products to detect security weakness.
- Information Assurance Self Assessments support by addressing eMASS, VMS, OCRS, VRAM or any required system for the documentation of test evidence and risk assessment for each System.
- Provide IAVM compliance metrics or mitigation plan templates for operating system and installed production service components for reporting in the Online Compliance Reporting System (OCRS).
- Provide C&A/A&A and network security support for supported systems to ensure programs are able to maintain their ATO/IATO/ATO with Conditions and remain in compliance with DoD, DON, and Federal mandates.
- Maintain qualified validator status with Navy or other applicable DoN/NAVFAC agency requirement
- Ensure annual Federal Information Security Management Act (FISMA) reviews will commence no later than 12 weeks prior to due date.
- Participate in weekly meetings which will be held once the review begins with the Customer staff until completed. The reviews will include, but are not limited to, an Annual Security Review, Security Control Testing, and Contingency Plan testing to be provided to the Customer 3 weeks before the due date.
- Adhere to all applicable and current DoD security rules, regulations, policies, and guidance governing certification, accreditation, and security management.
- Implement and maintain approved firewall rules, routing and VPN tunnels to ensure secure application connectivity network environment.
- Ensure hosting environment is compliant with current and applicable security guidelines; e.g. IAVAs, STIGs, etc.
- Remediate or mitigate any vulnerability identified by security scans and/or other approved source.
- Communicate IAVM program notifications to Customer for patch/IAVA/ IAVB/CTO requirements and monitor compliance with required tracking tools.
- Comply with customer IAVM program to respond to OS and Application level patch/ IAVA/IAVB/CTO requirements as released, and update internal tracking tool databases with application compliance information.
- Maintain accreditation/authorization in accordance with the DoD Information Assurance

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Certification and Accreditation Process (DIACAP)/Risk Management Framework (RMF) requirements.

- Ensure applications used are approved by DoD or DON.
- If custom applications are made, ensure applications developers meet secure application development requirements; e.g. STIGs, OWASP, Automated Software Security Scanning.
- Perform dynamic source code analysis as required testing using approved DoD tools (e.g. HP WebInspect).
- Perform static source code analysis as required using approved DoD tools (e.g. HP Fortify)...
- Perform applicable penetration tests as required; e.g. web application, application, system utilizing DoD Approved software and tools (e.g. Validator).
- Ensure software and hardware supply chain management requirements are met.
- Continuously monitor (24x7) all centrally managed assets (e.g. Nitro, Riverbed, PORs) and analyze possible cyber security events, intrusions, and anomalies impacting site and centrally controlled assets, as detected by Enterprise-managed IA tools, to include, the Nitro Security Event Information Manager, Active Directory (AD) servers, HBSS servers, and network-based Intrusion Protection System (IPS)
- Analyze cyber security events, intrusions, anomalies, and events using network and host-based tools, Nitro Security Information Event Manager (SIEM), network-based IPS, and other supporting tools
- Notify, when necessary, site IAMs of detected events impacting their areas of responsibility
- As required, assist in meeting any Program Protection Plan requirements for the customer.
- Install Public Key Infrastructure (PKI) Certificates for encrypted Secure Sockets Layer (SSL) communications on web servers.
- Provide Privileged Access Tracking, monthly vulnerability scans, daily intrusion detection system (IDS) log review, weekly antivirus reviews, patch management, server hardening support, virtual private network (VPN) support, and incident handling.
- Provide reoccurring vulnerability assessments to the appropriate administrators, engineers, and the appropriate project manager.
- Provide CTO remediation strategy and compliance metrics or mitigation plan templates for reporting in the OCRS.
- Security reviews will be completed at a minimum of annually IAW reoccurring vulnerability scans, STIG, Security Readiness Reviews (SRR), change requests, security plans and other items above the OS layer that impact or assess the current security posture of the customer system.
- Ensure the current security posture of the Customer system is maintained in accordance with requirement. All vulnerabilities shall be addressed and remediated/mitigated IAW with applicable STIGs, standards, policies, regulations and best practices.
- Routine requests to change server configurations or perform code promotion will be submitted via the established change control process. Non-routine changes will be coordinated with the customer and once accomplished will require an after action change request submission to track the server baseline.
- Manage and communicate access lists and security at the application level, including tracking and

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management of application-level patches.

- Comply with the DON IAVM program by responding to application-level patch/IAVA/IAVB/CTO requirements as released, and update tracking tool databases with application compliance information.
- Maintain application security requirements in accordance with the DIACAP/RMF
- Provide input to DIACAP/RMF package for Customer-specific areas of responsibility, to include but not be limited to STIG checklists for web services and applications, including the Application Security and Development Checklist, where applicable.
- Ensure compliance with the Privacy Act, as well as all applicable laws, regulations, policies and guidance governing records management.
- In the case of unauthorized release or breach of stored Personally Identifiable Information, report the incident to all affected users and appropriate authorities.
- In the case of unauthorized release or breach of stored data report the incident to the affected customer and appropriate authorities.
- Provide support and coordination for testing of IAVA/OS patching, code promotion/system upgrade, and Data Recovery (DR)/COOP testing.

6.5.1 Storage, Backup, and Disaster Recovery

- Provide a Contingency, Business Continuity, Disaster Recovery, Continuity of Operations and Incident Response Plan that will support Customer system Contingency Plan requirements.
- Identify storage, backup, and disaster recovery service levels commensurate with MAC requirements for application.
- Provide centralized infrastructure (hardware & software) to satisfy data backup and recovery requirements for each level of service.
- Notify all customers of outages within the response time as dictated by the Customer's subscribed level of service.
- Provide nightly Audit Log backup to be retained for a period of time IAW DoD and DON Regulations.
- Provide data restoration as requested by customer.
- Follow standard backup procedures to ensure all applications will be protected against data loss by the use of regularly scheduled backups.
- Provide storage of critical materials, such as client software, media, and installation and configuration instruction, in off-site or fire-rated containers, as required by DoD instruction.
- Monitor and manage backups of server and application environments.
- Perform periodic validation of backup and restoration capability on a reoccurring basis IAW DoD and DON Requirements.
- Maintain backup infrastructure (server, tape library, and storage network) and usage.

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- Reconfigure, tune or expand the infrastructure as necessary to make resources available to meet customer requirements.
- Provide application build, configuration and recovery documentation and media.
- Validate and respond to customer requests to verify success of backup and restoration.
- Coordinate annual validation of backup and restore function as required by DoD I 8500.2, Information Assurance Implementation.
- Provide estimates of data growth for hosted applications to facilitate enterprise backup architecture capacity planning.
- Report issues and outages to the customer IAW DoD, DON or local policy.
- Respond to and resolve referred trouble tickets generated by the ITSM ticketing system in accordance with relevant requirements.
- Provide a centralized ITSM infrastructure to collect and display known issues, troubleshooting documentation, standard solutions and policies and procedures.

6.5.1 Cyber Security Workforce (CSWF) Report

The contractor support services in this area shall include:

- CSWF Reports (CDRL A016) shall be developed, maintained, and submitted monthly. If IA/CS support is provided, the contractor shall provide a CSWF list that identifies those individuals who are IA/CS trained, certified and meet requirements for DoD and DoN.

6.6 Program Management

The contractor shall provide program management support. Support includes:

- Program and task order specific metrics reporting in various sponsor and task formats as required.
- Program and task order specific financial reporting in various sponsor and task formats as required (CDRL A001).
- Provide Inventory Tracking Report as part of (CDRL A001).
- Provide Contract Funds Status Report (CFSR) (CDRL A001).
- Provide WAWF Invoicing Notification and Support Documentation (CDRL A001).
- Provide Quality Documentation (CDRL A001) as required.
- Provide status report to the Government PM on progress/results of IA testing.
- Support and provide minutes and status reports for collaborative meetings.
- Providing Information Assurance oversight, project management, and logistics for the task.
- Provide project management, planning, and coordination for all projects above.
- Work with Integrated Product Team (IPT) to ensure project management and reporting templates are defined and maintained for all new drafts.

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Develop tools utilizing capabilities such as: Microsoft SharePoint, Access, or Excel.

6.7 TASK ORDER ADMINISTRATION

6.7.1 Basic Contract Requirement

In accordance with the basic contract PWS and the requirements of this task order PWS, the contractor shall develop and submit documentation (see CDRL under Para 12.1.1) for TO administration.

7.0 GOVERNMENT FURNISHED INFORMATION (GFI)

No GFI will be provided on this TO.

8.0 GOVERNMENT FURNISHED PROPERTY (GFP)

8.1 GOVERNMENT FURNISHED EQUIPMENT (GFE)

No GFE will be provided on this TO.

8.2 GOVERNMENT FURNISHED MATERIAL (GFM)

No GFM will be provided on this TO.

9.0 CONTRACTOR ACQUIRED PROPERTY (CAP)

9.1 CONTRACTOR ACQUIRED EQUIPMENT (CAE)

No CAE is allowed on this TO.

9.2 CONTRACTOR ACQUIRED MATERIAL (CAM)

No CAM is allowed on this TO.

10.0 TRAVEL

Extensive travel may be required in support of this task order. The following locations are potential travel requirements. For estimating purposes, it is anticipated that the travel requirements noted below.

The proposed estimated Travel cost cannot exceed the not-to-exceed (NTE) value cited in the applicable pricing model. Travel estimates are in accordance with the latest Joint Travel Regulations (JTR) for DoD Civilian Personnel.

Travel to foreign countries outside of the continental United States (OCONUS) is required. The applicable countries are listed below. Prior to travel, the contractor shall meet all necessary travel requirements for their company and personnel to support work in the noted foreign OCONUS sites.

# Trips	# People	# Days/Nights	From (Location)	To (Location)
2	2	7	Contractor Facilities	Pearl Harbor, Hawaii
2	2	7	Contractor Facilities	New England
2	2	7	Contractor Facilities	Seattle/Bangor, WA
2	2	7	Contractor Facilities	San Diego, California
2	2	7	Contractor Facilities	Portsmouth, Virginia
2	2	7	Contractor Facilities	Charleston, South Carolina
2	2	7	Contractor Facilities	National Capital Region
2	2	7	Contractor Facilities	Guantanamo Bay, Cuba
2	2	7	Contractor Facilities	Rota, Spain
2	2	7	Contractor Facilities	Guam
2	2	7	Contractor Facilities	Yokosuka/Okinawa, Japan
2	2	7	Contractor Facilities	Bahrain
2	2	7	Contractor Facilities	Chinhae, South Korea
2	2	7	Contractor Facilities	Singapore

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2	2	7	Contractor Facilities	Indonesia
2	2	7	Contractor Facilities	Jebel Ali, UAE
2	2	7	Contractor Facilities	Djibouti, Africa
2	2	7	Contractor Facilities	Romania
2	2	7	Contractor Facilities	Poland
2	2	7	Contractor Facilities	Souda Bay/Crete, Greece
2	2	7	Contractor Facilities	Stuttgart, Germany
2	2	7	Contractor Facilities	Sigonella/Naples, Italy

11.0 TRANSPORTATION OF EQUIPMENT/MATERIAL

12.0 DELIVERABLES

12.1 CONTRACT DATA REQUIREMENTS LIST (CDRL)

12.1.1 Administrative CDRL

As required under TO PWS 6.1 – 6.6, the following table lists all required administrative data deliverables, Contract Data Requirements Lists (CDRLs), applicable to this task:

CDRL #	Deliverable Title	TO PWS Reference Para	Frequency	Date Due
A001	Program Management Report	6.1-6.6	MTHLY	30 DATO and monthly on the 10 th
A005	CFE/CFM/GFE/GFM	6.1-6.6	ASREQ	Within 24 hrs. from request
A001	Contract and Task Order Status Report	6.1-6.6	MTHLY	30 DATO and monthly on the 10th
A010	Task Order Close Out Report	6.1-6.6	1TIME	NLT 10 DATO
A011	Contractors Manpower Report	6.1-6.6	MTHLY	30 DATO and monthly on the 10 th
A013	Cost and Schedule Milestone Plan	6.1-6.6	MTHLY	30 DATO and monthly on the 10 th
A014	Contractor CPARS Draft Approval Document (CDAD)	6.1-6.6	MTHLY	30 DATO and monthly on the 10 th
A015	OCONUS Deployment Plan	6.1-6.6	1TIME	NLT 7 DATO
A016	Cyber Security Workforce (CSWF) Report	6.1-6.6	MTHLY	30 DATO and monthly on the 10th
A017	Invoice Support Documentation	6.1-6.6	ASREQ	Within 24 hrs from request
A018	Limitation Notification & Rationale	6.1-6.6	ASREQ	Within 24 hrs from occurrence

12.1.2 Technical CDRL

The following table lists all required technical data deliverables, Contract Data Requirements Lists (CDRLs), applicable to this task:

CDRL #	Deliverable Title	TO PWS Reference Para	Frequency	Date Due
A002	Technical Documentation Reports	6.1-6.6	As Needed	Within 48 hrs. from

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CDRL #	Deliverable Title	TO PWS Reference Para	Frequency	Date Due
				Request
A003	Test Procedures	6.1-6.6	As Needed	NLT 30 days after completion date
A004	Training Plans	6.1-6.6	As Needed	NLT 30 days after completion date

12.2 NON-DATA DELIVERABLES

The following table lists all required non-data deliverables:

#	Deliverable Title	TO PWS Reference Para	Frequency	Date Due
ND-1	Enterprise-wide Contractor manpower reporting application (eCMRA) input	6.1-6.6	ANNLY	NLT 31 Oct of each calendar year

13.0 SUBCONTRACTING REQUIREMENTS

Subcontracting requirements are in accordance with the basic contract. Note: If a prime contractor plans to utilize subcontractor(s) on this Task Order, the prime must specify in their proposal the intent to utilize subcontractors and list all applicable subcontractor names. Subcontractors are not authorized to use subcontractor(s) to perform work on this contract. Per clause 52.244-2, if a subcontractor is proposed by a prime and is not approved on the basic contract, formal justification is required and subject to government approval.

Schedule is critical to the government; if additional time is required to approve a proposed subcontractor prior to award, an offeror's proposal can be assessed a higher risk to contract performance.

14.0 ACCEPTANCE PLAN

Inspection and acceptance is performed by the COR on all services, data, and non-data deliverables in accordance with the Quality Assurance Surveillance Plan (QASP), Attachment 1.

15.0 OTHER CONDITIONS/REQUIREMENTS

15.1 KEY PERSONNEL

Key personnel are those Contractor personnel in positions that the Government considers to be essential to the performance of this Task Order. The Contractor shall notify the COR in writing of any proposed substitution of key personnel at least thirty (30) business days in advance of the proposed action. Such notification shall include explanation of the circumstances necessitating the substitution. The following are considered to be key personnel on this task order: Engineer/Scientist 5.

15.2 CYBERSECURITY WORKFORCE DESIGNATION

All cyber security workforce personnel working on this task order are required to hold valid cybersecurity baseline credentials.

15.3 FUNDING ALLOCATION

This TO is funded with multiple appropriations with various Accounting Classification Reference Numbers (ACRNs) which may or may not cross multiple contract performance years. Depending on the services performed and the applicable timeframe, the contractor shall invoice cost in accordance with Section B, Section C, and Section G of the TO award. Unless otherwise advised, all summary of work and financial information provided in the TOSR CDRL shall be broken down by each TO funding CLIN. The ability of the contractor to perform adequate billing and accounting will be reflected in the contractor's annual government Contractor Performance Assessment Report (CPAR) rating.

16.0 LIST OF ATTACHMENTS

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Attachment 1 – Quality Assurance Surveillance Plan (QASP)

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SECTION E INSPECTION AND ACCEPTANCE

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
2001	Destination	Government	Destination	Government
2101	Destination	Government	Destination	Government
2102	Destination	Government	Destination	Government
2103	Destination	Government	Destination	Government
2104	Destination	Government	Destination	Government
2105	Destination	Government	Destination	Government
2106	Destination	Government	Destination	Government
2107	Destination	Government	Destination	Government
2108	Destination	Government	Destination	Government
2109	Destination	Government	Destination	Government
2110	Destination	Government	Destination	Government
2111	Destination	Government	Destination	Government
3001	Destination	Government	Destination	Government
3101	Destination	Government	Destination	Government
3102	Destination	Government	Destination	Government
3103	Destination	Government	Destination	Government
3104	Destination	Government	Destination	Government
3105	Destination	Government	Destination	Government
3106	Destination	Government	Destination	Government
3107	Destination	Government	Destination	Government
3108	Destination	Government	Destination	Government
3109	Destination	Government	Destination	Government

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3110	Destination	Government	Destination	Government
3111	Destination	Government	Destination	Government
4001	Destination	Government	Destination	Government
4101	Destination	Government	Destination	Government
4102	Destination	Government	Destination	Government
4103	Destination	Government	Destination	Government
4104	Destination	Government	Destination	Government
4105	Destination	Government	Destination	Government
4106	Destination	Government	Destination	Government
4107	Destination	Government	Destination	Government
4108	Destination	Government	Destination	Government
4109	Destination	Government	Destination	Government
4110	Destination	Government	Destination	Government
4111	Destination	Government	Destination	Government

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SECTION F DELIVERABLES OR PERFORMANCE

The periods of performance for the following Items are as follows:

2001	9/30/2015 - 9/29/2016
2101	9/30/2015 - 9/29/2016
2102	9/30/2015 - 9/29/2016
2103	9/30/2015 - 9/29/2016
2104	9/30/2015 - 9/29/2016
2105	9/30/2015 - 9/29/2016
2106	9/30/2015 - 9/29/2016
2107	9/30/2015 - 9/29/2016
2108	9/30/2015 - 9/29/2016
2109	9/30/2015 - 9/29/2016
2110	9/30/2015 - 9/29/2016
2111	9/30/2015 - 9/29/2016

CLIN - DELIVERIES OR PERFORMANCE

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SECTION G CONTRACT ADMINISTRATION DATA

(b)(6)

1 Innovation BLVD, BLDG 3147
North Charleston, SC 29401

(b)(6)

5252.232.9400 LIMITATION OF LIABILITY- INCREMENTAL FUNDING (JAN 1992)

This TASK order is incrementally funded and the amount currently available for payment hereunder is limited to (b)(4) inclusive of fee. It is estimated that these funds will cover the cost of performance through **10 DEC 2015**. Subject to the provision of the clause entitled Limitation of Funds (FAR 52.232-22) of the general provisions of this contract, no legal liability on the part of the Government for payment in excess of (b)(4) shall arise unless additional funds are made available and are incorporated as a modification to the TASK order.

Estimated CPFF Base Year NTE*
Amount

Total Funded Amount

Unfunded

(b)(4)

The contractor shall cite on each invoice/voucher, in addition to all other requirements of this contract/order, the contract line item number (CLIN); the contract subline item number (SLIN) and accounting classification reference number (ACRN) for the portion, or portions of work being billed as specified in the contract or delivery order. For each ACRN on the invoice/voucher, the contractor shall identify the amount being billed against that ACRN.

FUNDING DOCUMENT: N6146315RC0012Q

EXPIRATION OF FUNDS: 30 SEPT 2015

CRM Tracking #: 15-00386

The SPAWAR Atlantic Ombudsman is Steven G. Harnig, (843) 218-4560.

This document provides funding for a severable service contract that crosses fiscal years in compliance with 10 U.S. Code 2410 (a). Therefore, this period of performance may not exceed September 29, 2016.

252.232-7006 WIDE AREA WORKFLOW PAYMENT INSTRUCTIONS (JUN 2012)

(a) Definitions. As used in this clause--

Department of Defense Activity Address Code (DoDAAC) is a six position code that uniquely identifies a unit, activity, or organization.

Document type means the type of payment request or receiving report available for creation in Wide Area WorkFlow (WAWF).

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Local processing office (LPO) is the office responsible for payment certification when payment certification is done external to the entitlement system.

(b) Electronic invoicing. The WAWF system is the method to electronically process vendor payment requests and receiving reports, as authorized by DFARS 252.232-7003, Electronic Submission of Payment Requests and Receiving Reports.

(c) WAWF access. To access WAWF, the Contractor shall--

(1) Have a designated electronic business point of contact in the Central Contractor Registration at <https://www.acquisition.gov>; and

(2) Be registered to use WAWF at <https://wawf.eb.mil/> following the step-by-step procedures for self-registration available at this Web site.

(d) WAWF training. The Contractor should follow the training instructions of the WAWF Web-Based Training Course and use the Practice Training Site before submitting payment requests through WAWF. Both can be accessed by selecting the "Web Based Training" link on the WAWF home page at <https://wawf.eb.mil/>.

(e) WAWF methods of document submission. Document submissions may be via Web entry, Electronic Data Interchange, or File Transfer Protocol.

(f) *WAWF payment instructions*. The Contractor must use the following information when submitting payment requests and receiving reports in WAWF for this contract/order:

(1) *Document type*. The Contractor shall use the following document type(s).

2-N-1

(2) *Inspection/acceptance location*. The Contractor shall select the following inspection/acceptance location(s) in WAWF, as specified by the contracting officer.

Not Applicable

(3) *Document routing*. The Contractor shall use the information in the Routing Data Table below only to fill in applicable fields in WAWF when creating payment requests and receiving reports in the system.

Routing Data Table

<i>*Field Name in WAWF</i>	<i>Data to be entered in WAWF</i>
Pay Official DoDAAC	HQ0338
Issue By DoDAAC	N65236
Admin DoDAAC	S2404A
Inspect By DoDAAC	N65236
Ship To Code	N/A
Ship From Code	N/A
Mark For Code	N/A
Service Approver (DoDAAC)	N/A
Service Acceptor (DoDAAC)	N/A
Accept at Other DoDAAC	
LPO DoDAAC*****	
DCAA Auditor DoDAAC	
Other DoDAAC(s)	

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Line item specific: sequential ACRN order.

252.204-0002 Line Item Specific: Sequential ACRN Order. (SEP 2009)

The payment office shall make payment in sequential ACRN order within the line item, exhausting all funds in the previous ACRN before paying from the next ACRN using the following sequential order: Alpha/Alpha; Alpha/numeric; numeric/alpha; and numeric/numeric.

Accounting Data

SLINID	PR Number	Amount
210201	1300494425-0001	(b)(4)
LLA : AA 1751804 52FA 233 00052 0 068732 2D C0012Q Standard Number: N6146315RC0012Q PR: 1300494425-0001 ACRN AA: Labor for PWS 6.1-6.7 DOC: N6146315RC0012Q COST CODE: 614635IT410N NWA: 100001072749 0010		

(b)(4)

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SECTION J LIST OF ATTACHMENTS

Attachment 1: QASP